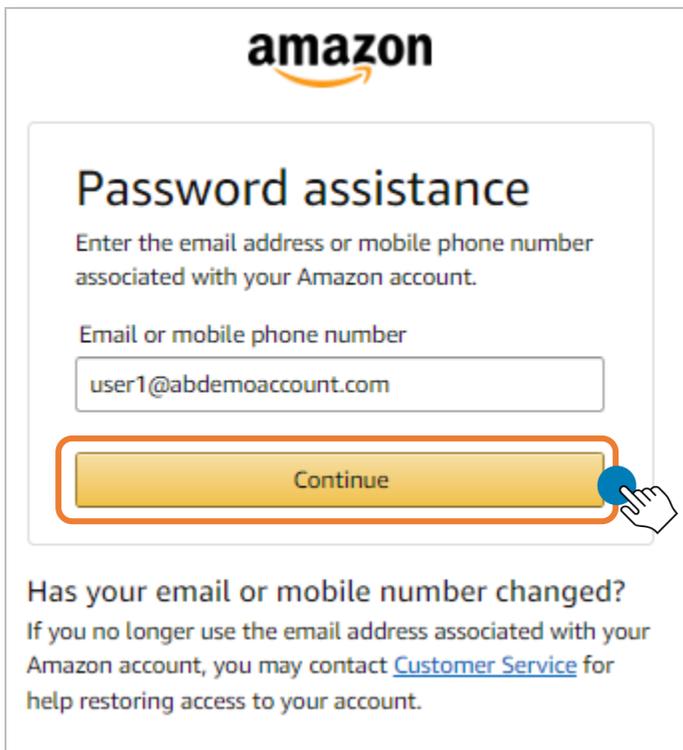


Resetting a Password

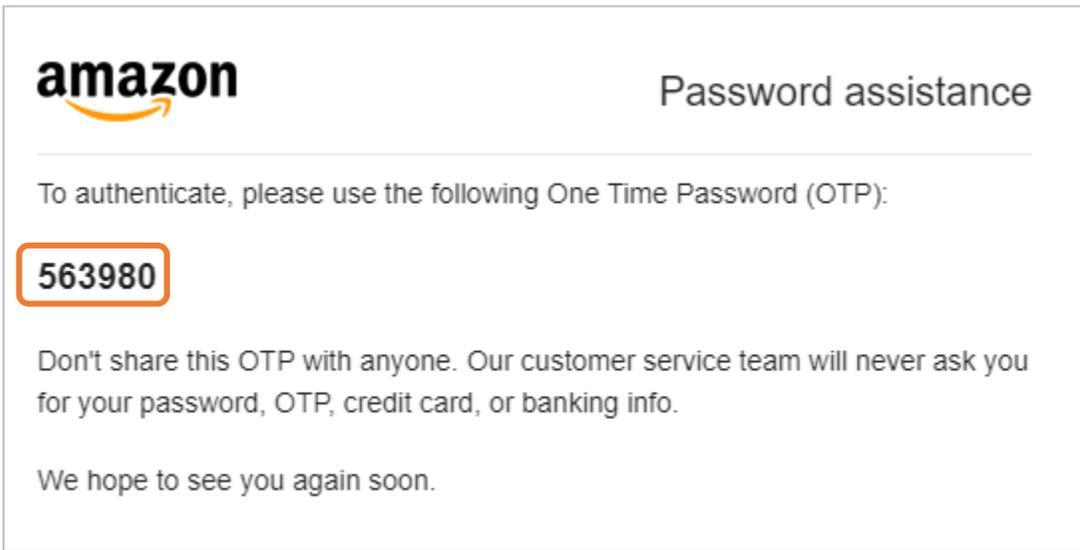
1. On your Sign-In page, select **Forgot your password?**



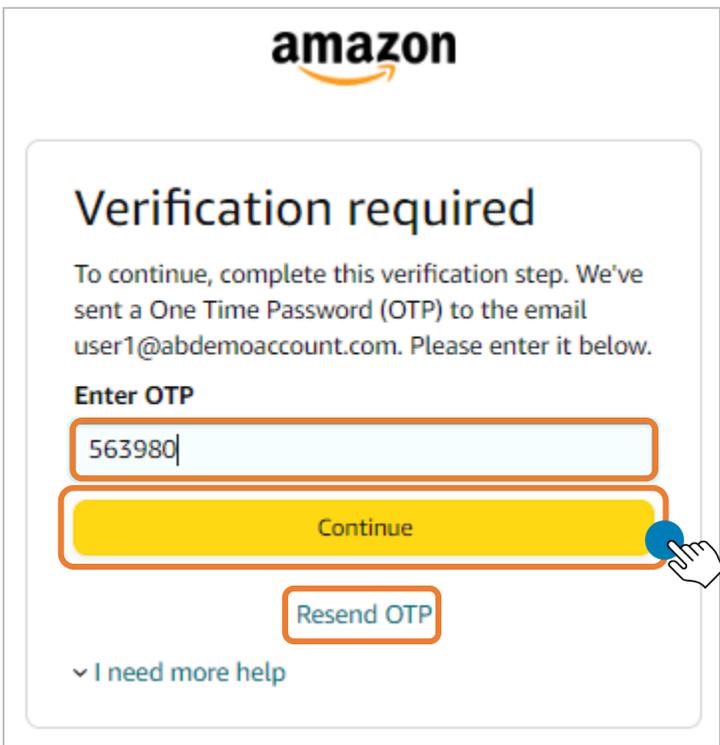
2. Click **Continue.**



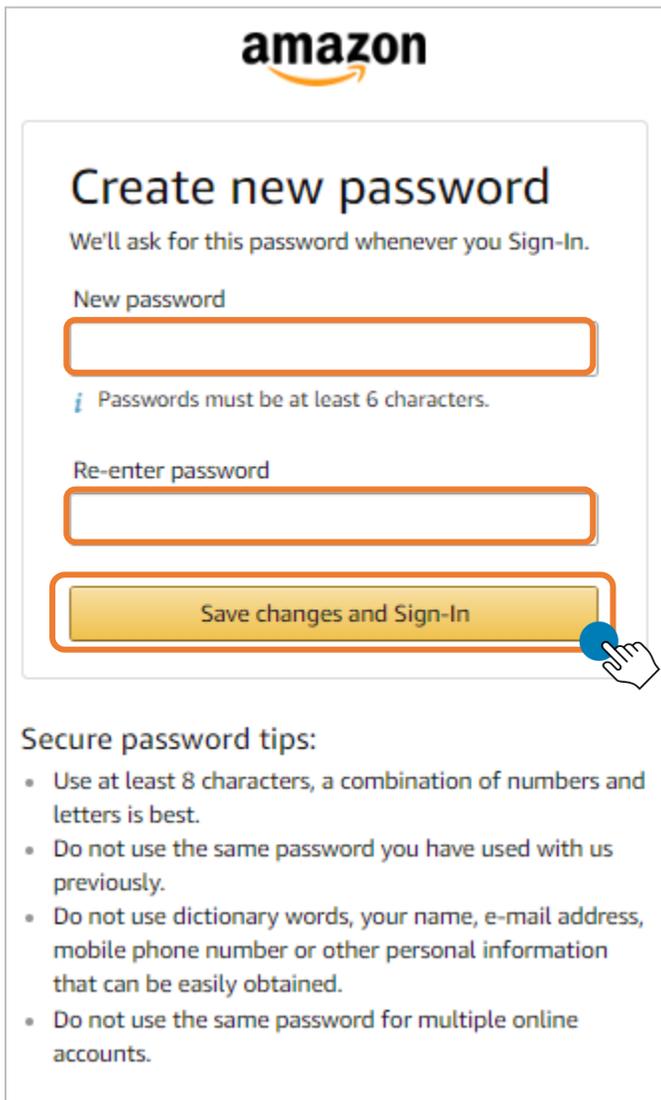
3. Amazon will send an email with a One Time Password (OTP) to verify your account.



4. Enter the six digit OTP code into the space provided and click **Continue**. If you did not receive the email with the One Time Passcode, you can click **Resend OTP**.



5. Enter and re-renter your new password in the spaces provided and click **Save changes and Sign-In**. You will then be redirected to your account home page.



amazon

Create new password

We'll ask for this password whenever you Sign-In.

New password

i Passwords must be at least 6 characters.

Re-enter password

Save changes and Sign-In

Secure password tips:

- Use at least 8 characters, a combination of numbers and letters is best.
- Do not use the same password you have used with us previously.
- Do not use dictionary words, your name, e-mail address, mobile phone number or other personal information that can be easily obtained.
- Do not use the same password for multiple online accounts.